

SCOPE OF SERVICES
CUSTOM CHANNELS



SCOPE OF SERVICES CUSTOM CHANNELS

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This customer document describes all the functions known today. It is possible that some functions are described that are not available to the customer. The exact functionality is dependent on the selected edition and the current release.

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1. SCOPE OF SERVICES CUSTOM CHANNELS

1.1 SCOPE OF SERVICES CUSTOM CHANNELS

A Custom Channel is as a customized connection of an external target system to TB.One, in order to transmit product and article data as well as order-related content. Potential target systems can be own webshops or mobile apps. The connection includes also an order data interface (Tradebyte channel type 3).

The technical implementation solely takes place in the Tradebyte standard formats TB.Cat and TB.Order XML, the data transfer is solely effected via our REST interface.

1.2 OVERVIEW OF SERVICES

STANDARD	ENHANCEMENT OPTION*
Services	
Kick-off call (max. 60 minutes) Provision of required technical documentations	Compilation of a classification file (mapping table)
Channel establishment and configuration (incl. REST user, export language, setting of categories)	Configuration of a sub-channel logic (Data transfer to various national shops)
Interface consulting TB.CAT/TB.Order (max. 60 minutes)	Voucher management**
Standard delivery note (template available in TB.One)	Invoice form
Provision of 3 test orders	-
Data retrieval	
Product data (Full) max. 1x daily	More data retrievals
Product data (Delta) max. 1x hourly	-
Stocks (Full) max. 1x hourly	-
Stocks (Delta) max. every 10 minutes	-

* Additional charge according to estimated effort (€8 50.00 per man-day).

** Vouchers are not processed by TB.One. But it's possible to transmit discounted prices from the webshop to TB.One as well as relevant notifications (e.g. 20% coupon already factored).

1.3 REQUIREMENTS FOR DATA EXCHANGE

- REST calls may only be executed one after another, i.e. not several at the same time!
- Error codes 4xx/5xx must strictly be treated and intercepted.
- In case of error code 4xx the same request must not be repeated.
- In case of error code 5xx the same request may be repeated after 10 minutes at the earliest and max. 5 times.
- Only complete XML files may be processed (validation of XML scheme required).
- Only the latest versions of XML schemes must be used.